

# CHABI DEOCHAND (MBA, MSC., CPA-certification-in-progress)

22 Vanderbilt Drive, Great Neck, New York 11020

516-807-5188 ♦ cdeochand@kpmg.com

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## QUALIFICATIONS SUMMARY

Senior level IT Manager with Business, eCommerce, and Finance skills. Expertise in IT Strategy and Business Applications, with a solid record of accomplishments. Industry experience in Accounting, Banking, Logistics, and Healthcare.

- IT Strategy creation and execution
- Comprehensive management of Business Applications
- Business case presentation to C-level executives
- Management of onshore and offshore teams
- Global experience in China, India, Brazil, Argentina, etc.
- Highly motivated & career oriented -MBA, MSc, CPA\*
- Superior technical achievements - UPS.com, Online Banking, SharePoint Portal, etc.
- Track record of solving business problems with IT
- Outstanding analytical, research, and critical thinking skills

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## PROFESSIONAL EXPERIENCE

### KPMG LLP.

*Manager Development (Enabling Services)*

Montvale, New Jersey

April 2008 – Present

KPMG is one of the largest professional services firms in the world and one of the Big Four auditors. KPMG delivers a set of multidisciplinary services (Audit, Tax, and Advisory) based on deep **industry knowledge**. KPMG's industry focus helps KPMG professionals develop a rich understanding of clients' businesses and the insight, skills, and resources required to address industry-specific issues and opportunities. CPA certification in progress

At KPMG, I led a software team in the creation of the firms' new **Knowledge Portal** (launched in 2009). The Knowledge Portal consolidates and organizes the firms' research & industry knowledge into a single location, giving KPMG professionals the advantage in successfully executing client engagements. My role involved working with the Business Clients to obtain the requirements, managing shared services resources to deliver the software and hardware needs, and keeping key stakeholders (vertical/horizontal) informed. In addition, I led the formation of a Support Team to maintain the portal once it was live.

Some of my notable achievements and responsibilities related to KPMG's Knowledge Portal include:

- Successful firm-wide implementation of SharePoint Portal
- Implemented policies and processes for addressing risk and performance improvement leading to 99.999% uptime
- Management of a team of 10 onshore & offshore staff, consisting of technical managers and senior developers
- Designed charter for, and built, a software Support team
- Built a platform infrastructure consisting of 50+ servers and 7 distinct environments
- Lead participant in a committee to standardize software defect tracking and management reporting
- Recognized with awards for outstanding work in the first 6 months of employment

### ASTORIA FEDERAL SAVINGS

*First Assistant Vice President – Senior Manager Software Development*

Lake Success, New York

Feb 2001 – Apr 2008

With deposits in New York totaling \$12.8 billion, Astoria Federal is the largest thrift depository headquartered in New York. It serves quality financial products and services through 85 banking office locations and multiple delivery channels, including its enhanced website, [www.astoriafederal.com](http://www.astoriafederal.com). Astoria Federal originates mortgage loans through its banking and loan production in 17 states.

At Astoria Federal, I was hired to build a software team to support the company's IT initiatives. I was responsible for all software services in the firm, including the corporate external and internal websites. My team developed numerous large scale projects, including **Online Banking**, Online Mortgage servicing, Secured Message Center, etc. In addition, I conceived, developed, and sold a plan for automating the company's time keeping system, resulting in \$250,000 annual reduction in payroll costs. Below are some of the achievements during my tenure at Astoria:

- Oversee the departments' project portfolio and budget
- Developed and presented business case to C-level executives for online timekeeping
- Built online banking website at \$100K/yr savings
- Created and launched the bank's B-to-B and B-to-C websites and corporate Intranet
- Developed and re-engineered multiple back office applications to support the Mortgage, Banking, and Financial divisions
- Facilitate the rigorous oversight of Federal regulations e.g. SOX, OTS, etc, for controls and standards
- Conducted complex business analysis and performed quantitative and qualitative impact analysis on transformational IT initiatives
- Completed rigorous Executive MBA program from a top-tier business school

*Assistant Vice President - Manager of Software Development*

Feb 2001 – Dec 2004

- Implemented SDLC standards for business applications in previously unstructured environment
- Redesigned fat-client PC applications to be client-server
- Restructured corporate website and implemented Single Sign-On to improve website usability
- Managed website migration to new ISP (rebuilt servers, application & content re-deployment, etc.)
- Responsible for external vendors management, including contract negotiations

**UNITED PARCEL SERVICE**

*Lead Applications Developer*

Paramus, New Jersey

Jan1996 – Feb 2001

UPS is the world's largest package delivery company and a leading global provider of specialized transportation and logistics services. Every day, UPS manages the flow of over 15 million packages in more than 200 countries. **UPS.com Tracking service** is integral to the company's operation and client delivery, receiving over 22 million hits per day and runs one of the world's largest transactional databases.

I led the development team in enhancements on **UPS's Online Package Tracking** system by implementing bulk tracking, signature tracking, XML tracking, and tracking by Email. In addition, I served as the lead in UPS's Secure Document Exchange ecommerce service. My tenure at UPS started as a Junior Developer and was promoted each year, taking on progressively additional responsibilities. Below are some of the key highlights of my service at UPS:

- Technical lead for UPS.com package tracking
- Involved in Business, Functional, and Technical design of product enhancements and eCommerce services
- Lead team on UPS's Secure Online Document Exchange
- Developed Bypass Tracking System used for improving sorting & packaging algorithm
- Integrated applications with DIAD devices
- Promoted 4 times in 5 years

**NYU MEDICAL CENTER**

*Systems Analyst*

New York, New York

Jan 1994 –Jan 1996

NYU Medical Center is a world-class integrated academic medical center in NYC. The Cardiac Catheterization Laboratory at NYU is a major part of this center of excellence and has remained on the cutting edge of interventional cardiology.

As the Systems Analyst for the Cardiac Catheterization Laboratory, I was fully responsibility of all software and hardware systems. Highlights of my achievements and role are:

- Manage and oversee development, maintenance, and support of all hardware and software systems
- Developed and re-engineered new information processes for streamlining patient scheduling
- Perform data mining to assists physicians in research and publications
- Influenced Physicians to perform system wide upgrade of hardware and software

**EDUCATION & CREDENTIALS**

**\*CPA Certification in progress (completed BEC exam)**  
QUEENS COLLEGE, Flushing, NY  
City University of New York

**Master of Science (GPA: 3.51) in Computer Science, 2000**  
Graduate School of Arts and Sciences  
NEW YORK UNIVERSITY, New York, NY

**Master of Business Administration (MBA) in Mgmt, 2005**  
Leonard N. Stern School of Business  
NEW YORK UNIVERSITY, New York, NY  
Led team in final project – 5 yr strategy for Google

**Bachelor of Arts (GPA: 3.76) in Computer Science, 1995**  
QUEENS COLLEGE, Flushing, NY♦CUNY  
Magna cum laude ♦ Honors in Computer Science ♦ Jacob  
Rothenberg Fellowship • Dean's List 91 – 93

**TECHNICAL PROFICIENCIES**

**Languages:** Java (EJB/Servlet), JavaScript, C/C++, VB 6.0, Perl, Awk, Sed, etc.

**Tools:** SharePoint, HTML, XML, MVC, JRun, Apache, Tomcat, IIS, BMC Patrol, Remedy, Serena TeamTrack, NetInsight, Novell, Remote Desktop, VMware, TCP/IP, Microsoft Office (Word, Excel, PowerPoint, Project, Visio)

**Operating Systems:** Windows, Unix, Mainframe VAX/VMS

**Databases:** Oracle, SQL Server, MySQL, Dbase, Access